



# NEED TO FILE A COMPLAINT?

Lakeside Health Institute values your voice. If you have a concern that has not been resolved internally, you may submit a formal written complaint to the Illinois Board of Higher Education (IBHE).

## HOW TO SUBMIT A COMPLAINT



### **Student complaints must be submitted in writing**

As required under Section 85(i)(1) of the Act



### **Information about the complaint may be submitted online through the IBHE website:**

[www.ibhe.org](http://www.ibhe.org)



### **Additional information regarding the complaint process can be obtained by contacting the Board at:**

Illinois Board of Higher Education  
Division of Private Business and Vocational Schools  
1 N. Old State Capitol Plaza, Suite 333  
Springfield, IL 62701



# LAKESIDE

## HEALTH INSTITUTE