



NEED TO FILE A COMPLAINT?

Lakeside Health Institute values your voice. If you have a concern that has not been resolved internally, you may submit a formal written complaint to the Illinois Board of Higher Education (IBHE).

HOW TO SUBMIT A COMPLAINT



Student complaints must be submitted in writing
As required under Section 85(i)(1) of the Act



Information about the complaint may be submitted online through the IBHE website:
www.ibhe.org



Additional information regarding the complaint process can be obtained by contacting the Board at:
Illinois Board of Higher Education
Division of Private Business and Vocational Schools
1 N. Old State Capitol Plaza, Suite 333
Springfield, IL 62701



**LAKESIDE
HEALTH INSTITUTE**